



## Food and Nutrition Services (FNS) Suspension of Claims Collections

Dear Food and Nutrition Services Debtor,

This letter is to inform you that the following COVID-19 waiver for **Suspension of Claims Collections** for Food and Nutrition Services will end June 30, 2023. You or someone in your household may be affected by this change. The waiver did not require DSS to collect or actively recoup FNS overpayments, delayed collection on newly established overpayments, and did not consider any payments delayed due to this suspension to be delinquent.

### What do you need to know?

Beginning on July 01, 2023, benefits you owed due to an FNS overpayment will be collected again. Review your Voluntary Repayment Agreement (VRA) or contact your local DSS to see if you are eligible to sign one.

### What if you need more help?

If you have questions or need more information, please call your local DSS [www.ncdhhs.gov/divisions/social-services/local-dss-directory](http://www.ncdhhs.gov/divisions/social-services/local-dss-directory). You may also visit our website [www.ncdhhs.gov/divisions/child-and-family-well-being/food-and-nutrition-services-food-stamps](http://www.ncdhhs.gov/divisions/child-and-family-well-being/food-and-nutrition-services-food-stamps) for more information.

**Please read on to find out more about your rights and responsibilities.**

### USDA Nondiscrimination Statement

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), religious creed, disability, age, political beliefs, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotope, American Sign Language), should contact the agency (state or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: <https://www.usda.gov/sites/default/files/documents/ad-3027.pdf>, from any USDA office, by calling (833) 620-1071, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to:

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF CHILD AND FAMILY WELL-BEING

LOCATION: 5601 Six Forks Rd, Building 2 Raleigh, NC 27609

MAILING ADDRESS: 2416 Mail Service Center, Raleigh, NC 27699

www.ncdhhs.gov • TEL: 919-527-6300 • FAX: 919-870-4882 | AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

1. **mail:**  
Food and Nutrition Service, USDA  
1320 Braddock Place, Room 334  
Alexandria, VA 22314; or
2. **fax:**  
(833) 256-1665 or (202) 690-7442; or
3. **email:**  
[FNSCIVILRIGHTSCOMPLAINTS@usda.gov](mailto:FNSCIVILRIGHTSCOMPLAINTS@usda.gov)

This institution is an equal opportunity provider.